



# Grow Capacity

To meet the needs of individuals with intellectual and developmental disabilities (I/DD) across the state, we must ensure there are adequate services and networks in ALL communities, including small rural areas, that meets both the physical and cultural needs of the I/DD population.

## When we lack adequate capacity:

- **Individuals** do not receive the care they need, which can lead to isolation, crisis and potential hospitalization, incarceration or other inappropriate settings.
- **Families** may have to quit work, face financial crises, and experience separation.
- **Agencies** cannot adequately serve new clients and risk going out of business.

## We need a plan to:

### Grow and Strengthen Agency Network Capacity

Due to inadequate rates and workforce shortages, agencies struggle to provide services to all individuals in need. People may have a “service authorization” but are unable to find an agency or individual provider to deliver the service. This issue affects programs such as Supported Living, Employment, Community Inclusion, respite, and other community-based services. We need to ensure that our network is strong by increasing rates so that individuals are adequately served.

### Expand Availability of Meaningful Activities



Individuals with I/DD need opportunities to engage socially with both the general community and their peers. They need opportunities to continue to learn, grow, and contribute. Washington offers some services (e.g. Employment, Respite, Community Engagement, and Community Inclusion) that help meet these needs, but they are not sufficiently robust to meaningfully fill a person’s day. We need a plan to expand the range and amount of services available to individuals.